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## Quality Policy

The Directors, Management and Staff Members of DTE Group and its subsidiary businesses, understand that the company's success is directly dependent on meeting and exceeding industry expectations by providing exceptional quality in all areas of business. DTE Group's quality objective is to provide high-quality tanks and related appurtenances within the expected time frame, in a safe environment, for a mutually beneficial, long-term relationship with our valued customers.

DTE Group achieves this standard of quality, and will continue to do so, by the following means:

- ❖ Complying with Australian Standards relevant to the design, manufacture, installation, operation and maintenance of high-quality tanks, ISO 9001:2008 Standards, Industry Standards and, where appropriate, Customer Specific Requirements.
- ❖ The implementation and utilisation of a systematic approach to the processes and controls of the organisation and management of DTE Group, which ultimately satisfies customer expectations. Hence, guaranteeing the effectiveness of the Quality Management System.
- ❖ Continually re-evaluating our Quality Management System in order to raise our quality standards internally; therefore continuously meeting our quality objective and subsequently maintaining our position as a market leader in tank manufacturing.
- ❖ Always striving to improve the quality of our products by encouraging and upholding a philosophy of product innovation and industry progression.
- ❖ Embracing the introduction of new technologies to improve our quality of service.
- ❖ Ensuring all Staff Members and Management are adequately trained and equipped to perform their job functions, so as to maintain the quality of our products and service. The equipment made available for this is also maintained to the highest quality standards.
- ❖ Actively supporting Management and Staff Members to comprehend and adopt the same values and attitudes towards the quality objective and standards of DTE Group.
- ❖ Only transacting with Suppliers that meet our standards of quality, in order to ensure continuing quality from DTE Group.

The Directors and Management believe that it is the responsibility of all employees, sub-contractors and visitors of DTE Group to uphold and encourage the above Quality Policy. In doing so, we will enhance our reputation and standing as an industry leader in the supply of quality tanks, resulting in our selection as the preferred industry supplier.

Signed by Dino Ziccardi:  
(Managing Director)

Date: 18 July 2011

Signed by Gino Ziccardi:  
(Managing Director)

Date: 18 July 2011

Review Due: 18 January 2012

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